



battleface

SCOUT USER FACING ERROR MESSAGES

Error	Suggested language for Partners
Ineligible host country	<p>(Best option: Only show USA as home country.)</p> <p>battleface travel protection is not available to residents of [country name]</p>
Ineligible host state	<p>(Best option: only allow selection of eligible states.)</p> <p>battleface travel protection is not available to residents of [state name]</p>
Max age	<p>(Best option: Anyone who has not had their 86th birthday should be allowed to purchase. For example, if today is June 20, 2023, anyone whose birthday is after June 21, 1937 should be allowed to purchase)</p> <p>Plans are available for travelers up to 85 years old at time of purchase</p>
Main Applicant Minimum age (if age 0 is entered)	Main applicant must be at least 1 year old. If the traveler is less than 1 year old, please enter 1 as the age.
Additional Applicant Minimum age (if age 0 is entered)	Additional travelers must be at least 1 year old. If the traveler is less than 1 year old, please enter 1 as the age.
Max trip cost	The maximum insurable trip cost is \$20,000 per traveling party. Please update your entry.
Max trip length- all states but FL	<p>(Best option: Not allow selection of trip length >90 days.)</p> <p><All states except FL> The maximum trip length allowed is 90 days.</p>
Max trip length- FL	<p>(Best option: Not allow selection of trip length >30 days for FL.)</p> <p>The maximum trip length allowed is 30 days.</p>
Trip too far out	<p>(Best option: Not allow selection of departure date more than 2 years into the future.)</p> <p>The departure date can be no farther than 2 years from today.</p>
Max # of travelers	<p>(Best option: do not allow entry of >10 travelers total (main applicant + 9 others)</p> <p>We can insure a maximum of 10 travelers. In order to be on the same policy, travelers must leave home and return home on the same dates.</p>
Disabled country- OFAC	<p>(Best option: Don't list/allow the restricted countries in the destination selection.)</p> <p>Due to international sanctions, we are unable to provide products and services to <insert country>.</p>

Error	Suggested language for Partners
Disabled country- not OFAC	<p>(Best option: Don't list/allow the restricted countries in the destination selection.)</p> <p>battleface insurance is not available for travel to <insert country>.</p>
Quote change	<p>Your Quote has been updated <next line> Based on the changes you have made, your quote has been updated from \$xx.xx to \$xx.xx</p>
Missing information	<p>Field is required (red box around field and error is right below in red)</p>
Disclosures not checked	<p>Field is required (error is right below in red) (different line) You must agree to all required statement and tick all checkboxes (in red)</p>
CFAR without TCAN	<p>The Trip Cancellation Package is required to purchase Cancel For Any Reason.</p>
CFAR too far out	<p>(Best option: Request deposit date during quote flow and not display CFAR if the deposit date is more than 15 days past)</p> <p>Initial Deposit Date must be within the last 15 days to be eligible for this option.</p>
Same day purchase	<p>(Best option: Do not display today's date as possible selection for travel date)</p> <p>The earliest departure date allowed is tomorrow [or show actual date of Today + 1]</p>
CFAR maximum trip cost	<p>(Best option: Do not display option if total trip cost for traveling party is over \$10,000)</p> <p>Make CFAR unselectable if total trip cost for traveling party is over \$10,000.</p>
CFAR too close to departure date	<p>(Best option: Do not display option if purchase date is 10 or less days from departure date)</p> <p>Make CFAR unselectable if departure date is 10 or less dates from purchase date.</p>



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